

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Wagoner Co. RWD #4 Did Not Meet Treatment Requirements

Our water system recently violated a drinking water requirement. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct the situation.

Cryptosporidium is a disease-causing microorganism that has been found in our raw water source. During the following months Wagoner Co. RWD #4 failed to maintain a specified level of additional treatment to address Cryptosporidium.

Inactivation of Cryptosporidium Treatment Technique Violation	
Sample Site	Monitoring Period
TP001- Treatment Plant North	April 2025
TP002- Treatment Plant South	May 2025
TP001- Treatment Plant North	June 2025
TP002- Treatment Plant South	June 2025
TP001- Treatment Plant North	July 2025
TP001- Treatment Plant South	July 2025

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. When there are high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

The following sample sites exceeded the turbidity maximum for the combined filter effluent of 1 NTU:

Sample Site	Monitoring Period	Number of Results Above Standard
TP001- Treatment Plant North	June 2025	2

The following sample sites exceeded the turbidity standard of 0.3 NTU for the combined filter effluent in more than 5% of samples:

Sample Site	Monitoring Period	Percent (%) of Samples Above Standard
TP001- Treatment Plant North	June 2025	13%
TP002- Treatment Plant South	June 2025	13%

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking the water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

CORRECTIVE ACTION

What happened? What is being done? When will the violation be resolved?

Per our meeting with DEQ, RWD#4 is now taking test results from the filter turbidity meters rather than relying on the in-house lab meters which were reading incorrectly.

For more information, please contact: Rick Lang

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Wagoner Co. RWD #4 PWSID#: OK1021529 NOV #: P-1021529-25-4

Date Distributed: 9/30/25