

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Wagoner Co. RWD #4 Did Not Meet Treatment Requirements

Our water system recently violated a drinking water requirement. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct the situation.

*Cryptosporidium is a disease-causing microorganism that has been found in our raw water source. During the following months Wagoner Co. RWD #4 failed to maintain a specified level of additional treatment to address Cryptosporidium.*

Inactivation of Cryptosporidium Treatment Technique Violation	
Sample Site	Monitoring Period
TP001- Treatment Plant North	November 2024
TP002- Treatment Plant South	November 2024

#### What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking the water.

#### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

### CORRECTIVE ACTION

#### What happened? What is being done? When will the violation be resolved?

Turbidity meters were replaced. The meters from the factory were incorrectly calibrated and needed to be re-calibrated. Chemical dosages are being set according to the new calibrations.

For more information, please contact: Rick Lang

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Wagoner Co. RWD #4      PWSID#: OK1021529      NOV #: P-1021529-24-2

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