



Wagoner County Rural Water District #4
9816 S. 239th East Avenue
Broken Arrow, OK 74014-3337
918-258 2331 Fax 918-251-5206 TDD #711
Web Site: www.wagonerrwd4.com

Customer of Wagoner County RWD #4:

On May 1, 2026, the disinfectant utilized at the Wagoner County RWD #4 water treatment plant for distribution water will be changing from chlorine to chloramines. This change is intended to benefit customers by reducing the levels of disinfection byproducts in the system, while still providing protection from waterborne disease.

Wagoner County RWD #4 purchases water, during high use periods or emergencies, from both the City of Tulsa and City of Broken Arrow. These water service providers utilize chloramines in their water. District customers in the vicinity of these sources, in the northwest portion of the District (E. 31st to 71st Streets, S. 193rd to 241st E. Avenues) have likely had chloramines introduced and should not need to take additional precautions.

For some customers, this may be the first time chloraminated water will be introduced into your home or business. This change can cause issues for people dependent on kidney dialysis machines. Consequently, the pretreatment scheme used for dialysis units must include some means, such as charcoal filtration, for removing chloramine prior to the conversion date. Medical facilities should also determine if additional precautions are required for other medical equipment.

Additionally, if you have a fish tank or pond, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. Chloraminated water can be toxic to fish, so you may need to change the type of filter that you use.

When chloraminated water first flushes out chlorinated water there may be a slight taste or smell difference, and possibly discoloration for a short period of time. This will not compromise the safety of the water.

We encourage our customers to read more about chloramines in drinking water by visiting the United States Environmental Protection Agency (EPA) website:
epa.gov/dwreginfo/chloramines-drinking-water

For more information, please contact the Wagoner County RWD #4 office between 8AM to 4PM at 918-258-2331 or at 9816 S. 239th E. Ave., Broken Arrow, OK. This notice is being sent by Wagoner County RWD #4, State Water System ID#1021529.

Sincerely,

Rick Lang
Operations Manager

Thomas Faulk
Business Manager